



App Configuration: Updating the app after major website changes



Introduction

If your website has been re-organized or you have a new website provider, your Mobile Communication App will need updating. A few items within the app receive information directly via links. These links will be broken with the reorganization or new website.

This document outlines 4 areas of the app that will need updating. Each area will outline exactly what needs replacing and how to make those changes. Best practice suggestions are included as appropriate.



Buttons

What needs replacing?

- Custom created buttons
- *Best Practice:* To know if a button needs updating, simply click on each button in the app to see if the link breaks.

How to update:

- Navigation: **SETTINGS** tab > **App Config** sub-tab > **Global App Settings** button
- Click on the button needing an update (in the gray box on the left)
- Change the link in the **Links To** field
- Click **Save**
- Repeat for each button needing an update



Feeds – Blackboard’s WCM

What needs replacing?

- RSS feeds *may* need replacing.
- Calendars may need replacing. If they were a web calendar or PDF, they will not.
- *Best practice:* Have each organization update their own feeds.
- *Best practice:* Test out all RSS feeds and calendars on the app. This is a quicker way to identify what needs updating.

How to make the changes:

- To replace RSS feeds:
 - Navigation: **SETTINGS** tab > **App Config** sub-tab
 - Select the organization that needs the RSS feeds updated
 - Click on the **Feeds** tab
 - Find the RSS feeds in the list by looking for the RSS symbol on the left side of the line item
 - Click on the name
 - Click **Delete**
 - Click the World button at the top with the plus button in the top right corner
 - Find the feed you would like to add from the list and click **Add**
- To replace calendars:
 - Navigation: **SETTINGS** tab > **App Config** sub-tab
 - Select the organization that needs the calendars updated
 - Click on the **Calendars** tab
 - Select the calendar that needs updating by clicking the name
 - Click **Delete**
 - Click the World button at the top with the plus button in the top right corner
 - Find the feed you would like to add from the list and click **Add**

Note: to rename the feed for both RSS and Calendar, click on the item in the list after adding it and replace the name in the top field.



Feeds – 3rd Party Provider

What needs replacing?

- RSS feeds *may* need replacing.
- Calendars may need replacing. If they were a web calendar or PDF, they will not.
- *Best practice:* Have each organization update their own feeds.
- *Best practice:* Test out all RSS feeds and calendars on the app. This is a quicker way to identify what needs updating.

How to make the changes:

- To replace RSS feeds:
 - Navigation: **SETTINGS** tab > **App Config** sub-tab
 - Select the organization that needs the RSS feeds updated
 - Click on the **Feeds** tab
 - Find the RSS feeds in the list by looking for the RSS symbol on the left side of the line item*
 - Click on the name
 - Click **Delete**
 - Click the RSS feed symbol on the top of the page. It will have a plus symbol in the top right corner of the RSS image
 - Paste the new RSS feed into the field and click **Add**
 - Rename by replacing the text in the top field
- To replace calendars:
 - Navigation: **SETTINGS** tab > **App Config** sub-tab
 - Select the organization that needs the calendars updated
 - Click on the **Calendars** tab
 - Select the calendar that needs updating by clicking the name
 - Click **Delete**
 - Click the Calendar button at the top with the plus button in the top right corner*
 - Paste the link into the field and click **Add**
 - Rename by replacing the text in the top field



Directory

What needs replacing?

- There may be additional websites on a District's org page. These will also need updating.
- *Best practice:* Have each school update their own webpages.

How to make the changes:

- Main Webpage:
 - Navigation: **SETTINGS** tab
 - Click on the org needing the update
 - Look for the field that says **Home Page:**
 - Change the website
 - Click **Save**
 - Repeat for every organization needing an update
- Additional Webpages:
 - Navigation: **SETTINGS** tab > **App Config** sub-tab
 - Click on the org needing an update
 - Look at the bottom of the page for any additional websites. A URL will display in the Value column.
 - Click on the line item
 - In the **Value** field, replace the website
 - Click **Save**



Resources

What needs replacing?

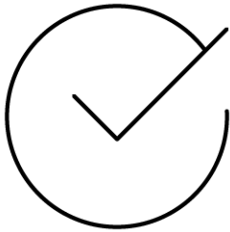
- Most resources will be links to webpages. They will all need to be replaced.
- *Best practice:* Have each organization update their own resources.

How to make the changes:

- Navigation: **SETTINGS** tab > **App Config** sub-tab
- Select the organization that needs updating
- Click on the **Resources** tab

Cont'd. Next Page ->

- Look for any items that have a URL on the right side of the line item
- Click on the name
- Put the new link in the **Links to** field
- Click **Save**
- Repeat for every item that needs updating



Good items

There are some items in the app that definitely need no update. They include:

- Social Media Feeds
 - These links are completely independent
- Native Modules (buttons)
 - These are buttons that link directly to the same system. They cannot be modified with a link.
 - They include: Activity Stream, Notifications, Calendar, Sports, Directory, Superintendent, Facebook, Twitter, YouTube, Menus, Settings, Cafeteria, Tracks, Media, Marketplace, News, Places, School Finder, PeachJar, Resources
- Launching External Apps
 - These will appear as buttons in the app. Once clicked, the user's device will launch another app (The one defined by the button).
- PDF uploads
 - On the computer, these will have "view file" on the right side of the line item in resources
 - On the phone, these will appear as a pdf and will load quickly. The device will not go into browser mode.



Further Support

If further support is needed, please contact support at:

Email: support@parentlink.net

Phone: 800-829-8107